

# West Chester Firearms Information and Policies:

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## **Website Disclaimer:**

All items on this website, ArmList listings and merchandise in our retail store are subject to change without notice. This includes availability, one-of-a-kind items, and pricing.

## **General Firearm Sales:**

All firearms, magazines, receivers, and suppressors are shipped in accordance with all existing federal, state and local laws. Many of the firearms, magazines, suppressors, and parts for sale on this website may be prohibited in your area. Please check your local and state regulations before purchasing.

## **Citizenship Requirement:**

Firearm sales, transfers, shipments and repairs will only be provided for all documented, legal US citizens. As of August 1, 2018 West Chester Firearms will only process 4473 background checks for United States Citizens.

## **Returns, Refunds, and Exchange Policy:**

### How To Return An Item

Your item must be in its original unused condition to be returned, unless there is a manufacturer defect. You must return the item within 30 days of your purchase. We are unable to accept Firearms and Ammunition for returns. If there is any manufacturing defect with a firearm please email and we will speak with the manufacturer/distributor about repairs or replacement.

Please note that we do not permit the return of the following products:

1. Special orders and products that are custom configured to your specifications.
2. Products sold "as is" or "used" or that have been installed or used after receipt.
3. Firearms, once transferred to buyer
4. Illumination devices, electronic sights, optics and night vision equipment.

Please email [sales@westchesterfirearms.com](mailto:sales@westchesterfirearms.com) to request a refund and we will assign you a Return Merchandise Authorization (RMA) Number. Include in your package a signed letter stating the reason for your return and the original receipt.

### Return Exceptions

**NO FIREARMS OR AMMUNITION ARE ELIGIBLE FOR RETURN** due to liability issues. The **ONLY** exception to this is if we have made a mistake and shipped out the wrong item. If you have accepted the transfer on a firearm (already completed the

4473 background check paperwork at your local FFL dealer) and after you have received the transfer discover that you received the wrong gun you will not be eligible for a return, no exceptions.

WE DO NOT REFUND OR REIMBURSE YOUR FFL TRANSFER FEE UNDER ANY CIRCUMSTANCE SO PLEASE THOROUGHLY INSPECT YOUR GUN BEFORE COMPLETING THE BACKGROUND CHECK PAPERWORK AT YOUR LOCAL GUN SHOP. All of our firearms (unless otherwise indicated) are brand new in-box sold to us in that condition by our suppliers.

If you receive a firearm that is seemingly damaged or defective you must contact us IMMEDIATELY via phone or email **before** completing the transfer paperwork and we will determine the best course of action for your particular situation. (We will either take gun back and replace it with one from our stock or coordinate with the firearm manufacturer to get the item repaired or replaced at no additional cost to the customer).

Items can not be returned if they are opened unless packaging is undamaged. Merchandise that has been worn, used, or altered will not be accepted for return or exchange.

#### Cancellation Fee

6% fee will be deducted from the refund for all cancelled orders whether or not it has already shipped (to cover credit card fees we incur). NO EXCEPTIONS, unless it is an error on our end. No credit card fees are charged to customers for fully completed orders.

#### Restocking Fee

All items are subject to a 10% restocking fee, this will be deducted from your refund. We also do not refund the original shipping and handling that you paid on the order or the return shipping.